

Alba Srl
Via Boschier 54/A - 31020 San Zenone degli Ezzelini (TV) Italy
T: +39 0423 969700 | E: info@alba.it

alba.it

"QUALITY, ENVIRONMENT AND FSC COMMITMENT POLICY"

The goal of our organization is to continue providing products and services that match the seriousness and professionalism that distinguish us and make Alba a strength against our competitors. Experience teaches that goals are achieved with investments and especially with the participation/collaboration of everyone.

The Management, aware of the continuous evolution of technologies, has decided to pursue a corporate policy (quality - environment - safety) suitable for progressively improving its level of feedback on the market, thus ensuring the company's activity and solidity to allow it to achieve the desired profits, in full compliance with general regulations (laws, provisions, standards) and with the involvement of resources:

THE QUALITY, ENVIRONMENT, FSC COMMITMENT, HEALTH & SAFETY POLICY IS ARTICULATED IN THE FOLLOWING POINTS

Continuous improvement of processes and the interests and expectations of stakeholders, through:

- Satisfaction of stakeholders both in their implicit and explicit needs;
- Dissemination and development of corporate culture by involving human resources in the objective of continuous improvement in safety, health, environment and quality of life;
- Taking care of equipment, promptly reporting any malfunctions;
- Monitoring of the Company System, in compliance with all mandatory voluntary regulations that may be applicable and especially Legislative Decree 81/2008, improving the environment and safety to safeguard employees and third parties involved;
- Compliance with legal and technical harmonization regulations that may be applicable, whether mandatory or voluntary, intended for the development of the activity;
- Compliance with safety regulations and rules of conduct in the company;
- Not employing child labor for the performance of its activities;
- Not resorting in any way and for any reason to forms of forced and compulsory labor (with threats of punishment/sanctions or carried out involuntarily);
- Ensuring that there is no discrimination in employment and profession;
- Respecting freedom of association and the effective right to collective bargaining for workers;
- Avoiding waste (materials and resources); every waste is a missing resource for future investments;
- Determination, control and reduction of significant environmental impacts deriving from the activity carried out, taking into account the context and the requests from interested parties;
- Minimizing and optimizing the consumption of energy resources;
- Maintaining order and cleanliness in the workplace, respecting separate collection;
- Improvement of commercial efficiency, with the maintenance (loyalty) of current reliable customers and simultaneously searching for new, equally reliable customers;
- Assessing the risks associated with our processes in compliance with the same and the requirements of the interested parties in order to mitigate the effects of the actions that could derive from them in the absence of management of said risks;
- Defining and maintaining an active management system for the traceability process (Chain of Custody) of forest products in accordance with the requirements of the FSC-STD-40-004 (V3-1) Standard and according to the "FSC® Commitment Statement";
- Identifying, evaluating and implementing opportunities that, by optimizing company characteristics, would allow to obtain internal and external advantages such as to maintain a high level of competitiveness;

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C.F. / Reg. Imp. di TV 01318710249 | P. Iva IT02341710263 | Capitale sociale € 2.000.000 i.v.
R.E.A. TV n° 203811 | Codice SDI: A4707H7 | alba@pec.sendapec.it

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- Supply of quality products adequate, with effectiveness, efficiency and flexibility, such as to satisfy needs and expectations of customers, simultaneously achieving the profit necessary for the continuous development and improvement of the company, seeking increasingly competitive and safe products, offering every type of service suitable for satisfying customer needs;
- Monitoring and reducing the costs of processes, materials and services purchased, without ever compromising the quality of the product / service offered, to contribute to the improvement of business profitability;
- Containing the percentage of disputes from Customers and parties involved;
- Availability of structures, equipment, machinery and services of adequate quality, with effectiveness, efficiency and flexibility, suitable for managing activities and such as to satisfy the needs and expectations of customers and interested parties, simultaneously achieving the profit necessary for the continuous development and improvement of the company;
- Respect for punctuality in the context of the service rendered;
- Establishing and monitoring the degree of improvement through the collection of data relating to the Quality of processes (internal and outsourcing) and complaints, in order to verify the quality standard achieved and have a basis for analysis on which to determine future objectives, through the definition of appropriate indicators;
- Monitoring the effectiveness of improvement and corrective measures based on the results obtained during the checks carried out on the service and on the process;
- Adapting the organization to customer needs, through the analysis of the quality of the service provided by the competition and technological innovations;
- An ethical behavior in which the social and ethical values to which it has always been inspired are identified, bringing them in this way to the attention of its employees, collaborators and in general all those third parties potentially involved in its activity ;
- Evaluating investments for the company, considering, in addition to the economic-financial aspects, also the quality, safety, environmental aspects and the best available technical conditions;
- Communicating and collaborating with the Authorities, Associations and other interested parties in a clear and transparent manner;
- Maintaining the QMS and EMS systems adequate to the UNI-EN-ISO-9001:2015 and UNI-EN-ISO-14001:2015 standards, committing (through the application of work and control methodologies compliant with the set standards) to maintaining and improving efficiency and effectiveness over time; The structural framework for the application of this policy is given by the quality management system and will be verified during the review by the Management or whenever necessary. All the people involved are called to commit themselves to achieving the indicated objectives by undertaking every action necessary to improve performance

The Management of Metalmeccanica Alba undertakes to provide the resources necessary to achieve these objectives.

QUALITY POLICY of 03.06.2025

FOR APPROVAL: *Franco Ceccato & Daniele Gasparotto*



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